

Quick guide for Mobile app user

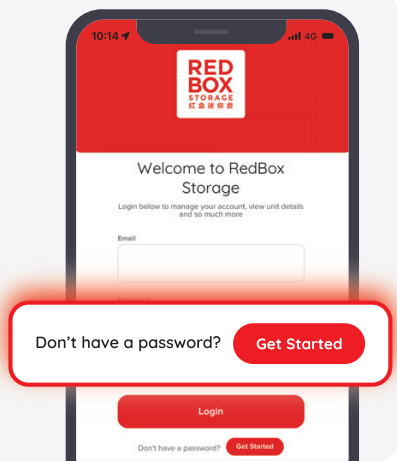
Get Started !
Download
RedBox Storage
mobile app



Follow these steps for commonly used features to manage your payment easily:

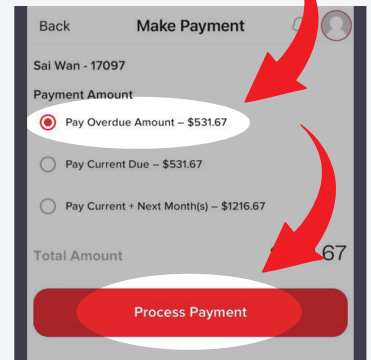
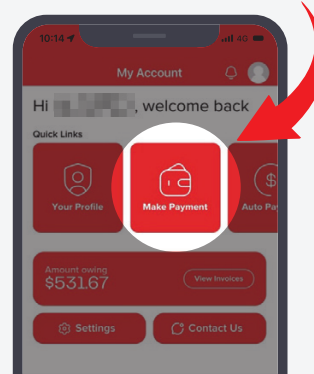
1 Log in to your account

For first time app user,
click 'Get Started' to set
up your password.
Input the booking email
address.



2 Make Payment

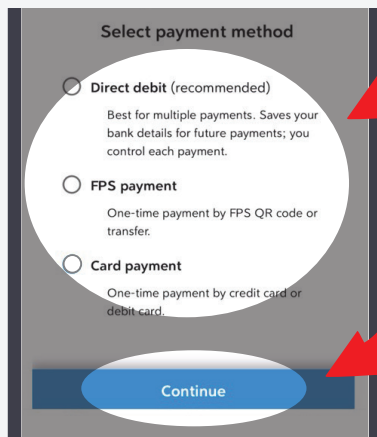
Go to 'Make payment',
select payment amount
and press 'Process
Payment'.



3 Select Payment Method

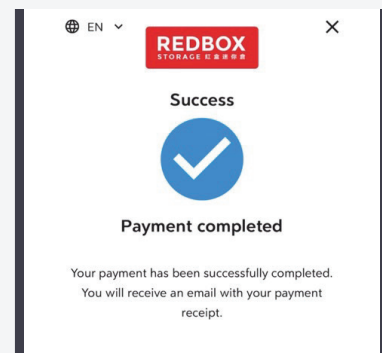
Select and press
'Continue'.

*Direct debit:
Authorize RedBox to
automatically collect payments
from your designated account
when they are due each month.



4 Enter details

Follow the steps to
complete payment
accordingly. You will see
'Success' when payment
is completed.



How to make FPS payment?



STEP 1

Screenshot the QR code on RedBox App.

STEP 2

Login your online banking.



STEP 3

Import the QR code screenshot.

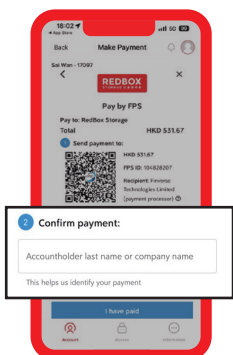
STEP 4

Pay via FPS.



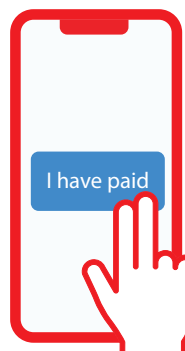
STEP 5

Back to RedBox App and input your last name or company name for easy verification.

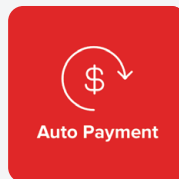


STEP 6

Press 'I have paid' to continue.



Other Features



Auto Payment

Select direct debit (recurring) or one-time credit card transactions.



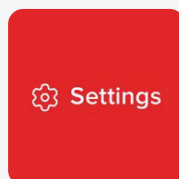
Invoice History

Quickly view and download your invoices.



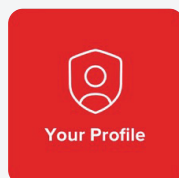
Payment History

Quickly view and download your receipts.



Settings

Change the language, which will take you to the device settings for selection.



Yours Profile

Change password and add user to access the facility.



Access

Get your access code to enter the facility.

@redboxstorage in redbox-storage

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redboxstorage.com.hk

6791 7756 2556 1116

Your Valuables, In Our Care