



# Complete your Identity Verification

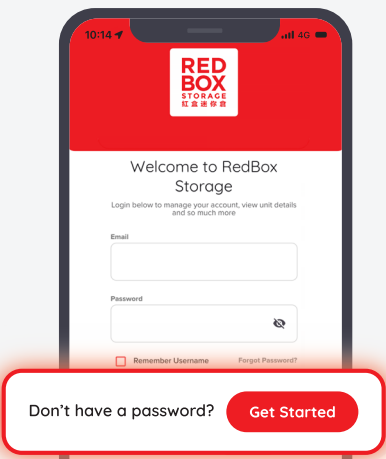
**Get Started !**  
Download & install the RedBox Storage mobile app



Completing Customer Identity Verification online is quick, secure, and convenient. This process helps protect your personal information and ensures a smoother move-in experience, allowing you to access all your self-storage without delay.

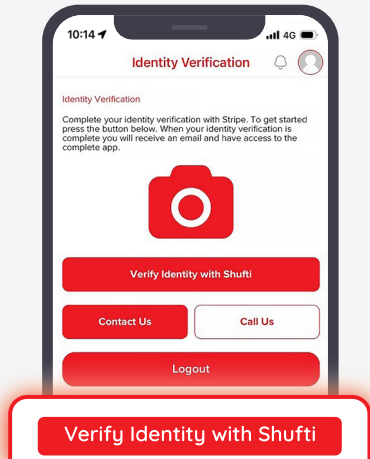
## 1 Log in to your account

For first time app user, click 'Get Started' to set up your password. Input the booking email address.



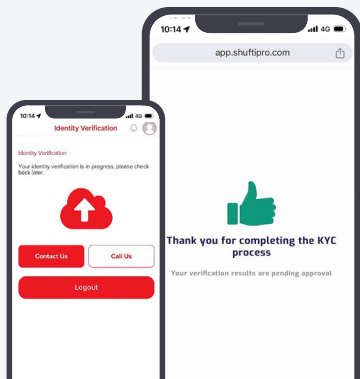
## 2 Start the Customer Identity Verification

Click 'Verify Identity with Shufti' to start the verification. Follow the steps to upload your HKID and selfie.



## 3 Verification Complete

You have completed the verification.



**More on the App !**  
Login again to manage your account

- ✓ Check invoices
- ✓ Make payments
- ✓ Retrieve access codes



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